

Curriculum Vitae  
**CLARA BERGEN**

**City, University of London**  
School of Health Sciences  
Division of Health Services Research and Management  
1 Myddleton Street, London, EC1R 1UB, United Kingdom

**Webpage:** [clarabergen.com](http://clarabergen.com)  
**Email:** [clara.bergen@city.ac.uk](mailto:clara.bergen@city.ac.uk)  
Phone US: +1 (612) 387-4229  
Phone UK: +44 (730) 816-3530

## Positions

2019 – present     **Research Fellow**  
City, University of London School of Health Sciences  
Division of Health Services Research and Management  
Centre for Mental Health Research

## Education

2019     **Ph.D. Sociology**  
University of California Los Angeles  
*Physician-Patient Discussions of Home Health Behaviors:  
Disclosures and Disparities*  
Chair: Tanya Stivers  
Committee: John Heritage, Stefan Timmermans, Cindy Cain  
Exams: Medical Sociology, Conversation Analysis  
Research Methods: Conversation Analysis, Quantitative Methods

2015     **M.A. Sociology**  
University of California Los Angeles  
Committee: Tanya Stivers, John Heritage

2013     **B.A. Sociology with Statistics Minor**  
University of California Los Angeles  
College Honors

## Research Areas

Medical sociology, mental health and illness, health behaviors, health disparities, health services research, practitioner-patient communication, micro-macro links.

## Publications

- 2021 Bergen, Clara, Rose McCabe. "Negative stance towards treatment in psychosocial assessments: The role of personalised recommendations in promoting acceptance." *Social Science and Medicine*. DOI: 10.1016/j.socscimed.2021.114082
- 2020 Bergen, Clara. "The conditional legitimacy of behavior change advice in primary care." *Social Science and Medicine*. DOI: 10.1016/j.socscimed.2020.112985
- 2018 Stivers, Tanya, Jack Sidnell, and Clara Bergen. "Children's responses to questions in peer interaction: A window into the ontogenesis of interactional competence." *Journal of Pragmatics* 124: 14-30.
- 2017 Bergen, Clara, Tanya Stivers, John Heritage, Rebecca Barnes, Rose McCabe, Laura Thompson, and Merran Toerien. "Closing the deal: A cross-cultural comparison of treatment resistance." *Health Communication* 33(11): 1377-88.
- 2013 Bergen, Clara and Tanya Stivers. "Patient disclosure of medical misdeeds." *Journal of Health and Social Behavior* 54(2): 221-40.

## Articles Under Review

Bergen, Clara, Lisa Bortolotti, Katherine Tallent, Matthew Broome, Michael Larkin, Rachel Temple, Catherine Fadashe, Carmen Lee, Michele Lim, Rose McCabe. "The agential stance: How mental health practitioners can avoid undermining young people's sense of agency in clinical encounters." Under review at *Theoretical Medicine and Bioethics*

Bergen, Clara, Caroline Tietbohl. "Sharing unfavorable results from routine bloodwork: An opportunity to discuss health behavior change?" Under review at *Patient Education and Counselling*

Tietbohl, Caroline, Clara Bergen. "Talking about things: A patient cue for sensitive healthcare problems and effective practitioner responses." Under review at *Health Communication*

## Working Papers (Drafts Available)

Please email me for current versions.

Bergen, Clara, Rose McCabe. "Asking about suicidal ideation in psychosocial assessments in the Emergency Department: How questions impact on patient disclosure of suicidal ideation."

Bergen, Clara. "Disclosure of medically problematic health behaviors in underserved versus well-resourced communities: Analysis of video recorded primary care encounters."

Bergen, Clara, Lisa Bortolotti, Rachel Temple, Matthew Broome, Michael Larkin, Katherine Tallent, Rose McCabe. "Epistemic injustice in youth mental health encounters."

## Research & Professional Experience

- 2020 – Present      Research Fellow  
*Agency, justice and social identity in youth mental health: A collaborative research project involving young people and academics working in Philosophy, Ethics and Neuroscience*  
<http://agencyinmentalhealth.co.uk>  
UK Medical Research Council  
City, University of London
- 2020 – Present      Co-Lead  
*Talking about mental health: Online resources for healthcare practitioners*  
<http://tamh.co.uk>  
Higher Education Innovation Fund  
City, University of London
- 2019 – 2020        Research Fellow  
*Improving outcomes in patients who self-harm: Adapting and evaluating a brief psychological intervention in emergency departments (ASsuRED)*  
<http://assuredstudy.co.uk>  
National Institute for Health Research  
City, University of London
- 2014 – 2019        Principal Investigator  
*Talking about illness: Doctor-patient communication in primary care*  
University of California Los Angeles
- 2015-2018         Events & International Exchange Program Coordinator  
*The UCLA Center for Language, Interaction and Culture*  
University of California Los Angeles
- 2011-2013         Research Assistant  
Dr. Tanya Stivers, Department of Sociology  
University of California Los Angeles

## Awards & Fellowships

- 2020                City University of London Higher Education Innovation Fund, School of Health Sciences Impact Fund. *Talking about mental health: Online resources for healthcare practitioners*. Co-lead with Prof. Rose McCabe.
- 2018 – 2019        UCLA Sociology Graduate Student Departmental Fellowship
- 2014 – 2015        UCLA Graduate Division Graduate Research Mentorship Fellowship
- 2014                National Science Foundation Graduate Research Fellowship Program Honorable Mention

- 2013 – 2015      UCLA Graduate Division's Dean's Scholar Award
- 2013 – 2014      UCLA Sociology Graduate Student Departmental Fellowship
- 2012              UCLA College Honors Maggie Gilbert Research Award

## Selected Presentations

American Sociological Association Annual Meeting 2021

*Negative stance towards treatment in psychosocial assessments: The role of personalised recommendations in promoting acceptance*

American Sociological Association Annual Meeting 2021

*Talking about things: how patients use 'thing' to preface medical failures*

International Meeting on Conversation Analysis and Clinical Encounters 2019

*"I started a new bad habit": Patient reports of problematic health behaviors in low versus high income communities in US primary care*

American Sociological Association Annual Meeting 2018

*Reports of "noncompliance:" managing issues of accountability and self-presentation in the primary care consultation*

International Conference on Conversation Analysis 2018

*How doctors and patients manage multiple chronic concerns at consultation opening*  
Loughborough, England; July 12, 2018

International Meeting on Conversation Analysis and Clinical Encounters 2017

*Facing the reality of health management: physician responses to patient disclosures of medical misdeeds*

American Sociological Association Annual Meeting 2017

*Facing the reality of health management: physician responses to patient disclosures of medical misdeeds*

American Sociological Association Annual Meeting 2014

*Free drug samples and talk of symptomatic relief: The fine line between persuasion and informing*

International Conference on Conversation Analysis 2014

*Closing the deal: Patient informedness and resistance in treatment negotiation*

American Sociological Association Annual Meeting 2013

*Patient disclosure of medical misdeeds*

Annual Conference on Language, Interaction, and Social Organization 2013

*Patient disclosure of medical misdeeds*

## Mentorship

2019	Jordan Lo, UCLA Sociology Undergraduate Directed Research Program
2018 – 2019	Guadalupe Martinez, B.A. Research Thesis, UCLA Sociology
2018	Hannah Roberson, UCLA Graduate-Undergraduate Mentorship Program
2015 – 2017	Paulina Vasquez, B.A. Research Thesis, UCLA Sociology
2015 – 2016	Valeria Gonzalez, B.A. Research Thesis, UCLA Sociology
2014 – 2016	Abdullah Haikal, B.A. Research Thesis, UCLA Sociology

## Teaching

ASsuRED	<i>Improving Outcomes in Patients who Self-Harm</i> Assisted in developing training materials and conducting training sessions with mental health nurses and social workers providing care for people who present to the Emergency Department after self-harm. Training to be used in forthcoming trial aiming to improve patient outcomes through additional practitioner training and supervision alongside added follow-up care. (2019) <a href="https://assuredstudy.co.uk/">https://assuredstudy.co.uk/</a>
TAMH	<i>Talking About Mental Health: Online Resources for Healthcare Practitioners</i> Co-led all stages of development of online learning resources for healthcare practitioners to improve communication with people who are self-harming or experiencing suicidal ideation. Included applying for funding, creating and revising online learning resources, website development and piloting. (Ongoing) <a href="https://tamh.co.uk/">https://tamh.co.uk/</a>
TEMPO	<i>Training to Enhance Communication with Patients with Psychosis</i> Assisted TEMPO training session on improving communication with people experiencing psychosis with the University of North Carolina at Chapel Hill School of Medicine, Department of Psychiatry (2020) <a href="https://medicine.exeter.ac.uk/tempo/">https://medicine.exeter.ac.uk/tempo/</a>

## Skills and Proficiencies

STATA Data Analytic Software  
R Data Analytic Software  
Microsoft Excel  
Adobe Premiere Pro Video Editing Software  
ELAN Video Data Analysis Software  
WordPress Website Development

## Professional & Departmental Service

- 2019 – Present      Member: City University of London School of Health Sciences Centre for Mental Health Research
- 2018 – Present      Reviewer: Journal of Health and Social Behavior, Social Science and Medicine, Patient Education and Counseling
- 2014 – 2016          Co-Organizer: Conversation Analysis Working Group at UCLA
- 2014 – 2015          Co-Chair: 22<sup>nd</sup> Annual Conference on Language, Interaction and Culture